



## TOUCHPHONE BANKING

Dial 570-759-BANK (2265)

Use TouchPhone Banking to retrieve basic personal account information 24-hours a day, 7 days a week. All you need is a touch tone phone. Simply dial (570)759-BANK (570-759-2265) or toll free at 1-888-759-2265 and follow the prompts.

For **deposit** accounts, information available through TouchPhone Banking includes:

- current and available balances
- last transaction posted
- last check cleared

For **loans**, information includes:

- loan balance
- available line of credit (if applicable)
- last payment date
- next payment due date

To receive information about your accounts, you will need to have a confidential TouchPhone Banking personal identification number or 'PIN'. When calling for the first time, use the last four digits of the social security number of the first-named person on the account. TouchPhone Banking will guide you through the process of creating your own unique PIN. You can also change the PIN at any time through TouchPhone Banking.

### Menu Options Available:

1 – Select an Account

2 – Transfer Money

3 – All Account Balances

4 – General Information

1 – Locations & Office Hours: (1) Columbia - Montour County Offices; (2) Wyoming Valley Offices; (3) Pocono – Lehigh Valley Offices (# to select; \* to hear entire list)

2 – Locate an ATM

4 – Report a Lost or Stolen Card, then press 1

5 – Product Information

1 – Rates & Products

8 – More Choices:

1 – Report a Lost or Stolen Card

3 – Change Your PIN

# - Return to Previous Menu

\* - Repeat Choices

0 – Speak to an FKCB employee (during banking hours only)

