

First Keystone Community Bank Mobile Remote Deposit Capture User Agreement

This Mobile Check Deposit User Agreement ("Agreement") contains the terms and conditions for the use of First Keystone Community Bank's Mobile Check Deposit. Other agreements you have entered into with First Keystone Community Bank, including the Online Banking Services Agreement, as applicable to your First Keystone Community Bank account(s), are incorporated by reference and made a part of this Agreement.

- **1. Services.** The mobile remote deposit capture services ("Services") are designed to allow you to make deposits to your checking or savings accounts from home or other remote locations by scanning checks and delivering the images and associated deposit information to First Keystone Community Bank or its designated processor.
- **2. Eligibility.** In order to be approved for First Keystone Community Bank's remote deposit capture services, you must be a customer of First Keystone Community Bank for 30 days. Eligibility for use of the Services may be based on factors such as credit worthiness, the extent of your relationship with us, transaction and experience information, and other factors as First Keystone Community Bank, in its sole discretion, deems relevant.
- **3. Acceptance of these Terms.** Your use of the Services constitutes your acceptance of this Agreement. This Agreement is subject to change from time to time. We will notify you of any material change via e-mail or on our website by providing a link to the revised Agreement or by an online secure message. Your acceptance of the revised terms and conditions along with the continued use of the Services will indicate your consent to be bound by the revised Agreement. Further, First Keystone Community Bank reserves the right, in its sole discretion, to change, modify, add, or remove portions from the Services. Your continued use of the Services will indicate your acceptance of any such changes to the Services.
- **4. Limitations of Service.** We will attempt to post alerts on our website to notify you of any interruptions in Service. We cannot assume responsibility for any technical or other difficulties or any resulting damages that you may incur. Some of the Services have qualification requirements, and we reserve the right to change the qualifications at any time without prior notice. We reserve the right to change, suspend or discontinue the Services, in whole or in part, or your use of the Services, in whole or in part, immediately and at any time without prior notice to you.
- **5. Hardware and Software.** In order to use the Services, you must obtain and maintain, at your expense, compatible hardware and software as specified by First Keystone Community Bank from time to time. First Keystone Community Bank is not responsible for any third party software you may need to use the Services. Any such software is accepted by you as is and is subject to the terms and conditions of the software agreement you enter into directly with the third party software provider at time of download and installation.
- 6. Fees. No fees will be charged for use of First Keystone Community Bank's mobile deposit capture at this time.
- **7. Eligible items.** You agree to scan and deposit only "checks" as that term is defined in Federal Reserve Regulation CC ("Reg. CC"). When the image of the check transmitted to First Keystone Community Bank is converted to an Image Replacement Document (IRD) for subsequent presentment and collection, it shall thereafter be deemed an "item" within the meaning of Articles 3 and 4 of the Uniform Commercial Code.

You agree that you will not scan and deposit any of the following types of checks or other items which shall be considered **ineligible** items:

- Money orders, Traveler's Checks, Home Equity Line of Credit (HELOC) access checks, Credit card advance checks, or Comdata checks
- Checks payable to any person or entity other than the person or entity that owns the account that the check is being deposited into
- Checks containing an alteration on the front of the check or item, or which you know or suspect, or should know or suspect, are fraudulent or otherwise not authorized by the owner of the account on which the check is drawn
- Check payable jointly, unless deposited into an account in the name of all payees.
- Checks previously converted to a substitute check, as defined in Reg. CC.
- Checks drawn on a financial institution located outside the United States.
- Checks that are remotely created checks, as defined in Reg. CC.
- Checks not payable in United States currency.
- Checks dated more than 6 months prior to the date of deposit.
- Checks which bear a date later than the date of deposit.
- Checks or items prohibited by First Keystone Community Bank's current procedures relating to the Services or which are otherwise not acceptable under the terms of your First Keystone Community Bank account.
- Checks payable on sight or payable through Drafts, as defined in Reg. CC.
- Checks with any endorsement on the back other than that specified in this Agreement.
- Checks that have previously been submitted through the Service or through a remote deposit capture service offered at any other financial institution.
- **8. Endorsements and Procedures.** You agree to restrictively endorse any item transmitted through the Services as "For Mobile Deposit Only" followed underneath by "First Keystone Community Bank or FKCB" plus the endorsement of all payees, or as otherwise instructed by First Keystone Community Bank. You agree to follow any and all other procedures and instructions for use of the Services as First Keystone Community Bank may establish from time to time.
- **9. Receipt of Items.** We reserve the right to reject any item transmitted through the Services, at our discretion. We are not responsible for items we do not receive or for images that are dropped during transmission. An image of an item shall be deemed received when you receive a confirmation from First Keystone Community Bank that we have received the image. Receipt of such confirmation does not mean that the transmission was error free, complete or will be considered a deposit and credited to your account. We further reserve the right to charge back to your account at any time, any item that we subsequently determine was not an eligible item. You agree that the Bank is not liable for any loss, costs, or fees you may incur as a result of our chargeback of an ineligible item.
- **10. Availability of Funds.** You agree that items transmitted using the Services are not subject to the funds availability requirements of Federal Reserve Board Regulation CC. In general, if an image of an item you transmit through the Service is received and accepted before 3:00 p.m. Eastern Time on a business day (Monday-Friday) that we are open, we consider that day to be the day of your deposit. Otherwise, we will consider that the deposit was made on the next business day we are open.

Funds are available on the next business day after the day of your deposit, unless a hold is applied. If a hold is applied, funds are posted to your account but are not immediately available to cover debits or withdrawals. Common reasons include, but are not limited to: excessive number of deposits, frequent overdrafts, deposited check returned unpaid, or indications a check you deposited may be returned unpaid. You will be notified by text message, email, mail, or telephone, if a hold has been applied.

- **11. Disposal of Transmitted Items.** After you receive final verification of your deposit, you agree to retain the check for at least 30 calendar days from the date of the image transmission. After 30 days, you agree to destroy the check that you transmitted as an image, mark it "VOID", or otherwise render it incapable of further transmission, deposit, or presentment. During the time the retained check is available, you agree to promptly provide it to First Keystone Community Bank upon request.
- **12. Deposit Limits.** We may establish limits on the dollar amount and/or number of items or deposits from time to time. If you attempt to initiate a deposit in excess of these limits, we may reject your deposit. If we permit you to make a deposit in excess of these limits, such deposit will still be subject to the terms of this Agreement, and we will not be obligated to allow such a deposit at other times. The current daily dollar limit is \$3,000.00 per business day for online banking clients. There is a daily limit of four (4) deposited items per business day.
- **13.** <u>Illegal Transactions.</u> The Services may be used for legal transactions only and may not be used for illegal transactions, including illegal internet gambling.
- **14. Presentment.** The manner in which the items are cleared, presented for payment, and collected shall be in First Keystone Community Bank's sole discretion subject to your checking services agreement.
- **15. Errors.** You agree to notify First Keystone Community Bank of any suspected errors regarding items deposited through the Services right away, and in no event later than 30 days after the applicable First Keystone Community Bank account statement is sent. Unless you notify First Keystone Community Bank within 30 days, such statement regarding all deposits made through the Services shall be deemed correct, and you are prohibited from bringing a claim against First Keystone Community Bank for such alleged error.
- **16. Errors in Transmission.** By using the Services you accept the risk that an item may be intercepted or misdirected during transmission. First Keystone Community Bank bears no liability to you or others for any such intercepted or misdirected items or information disclosed through such errors.
- **17. Image Quality.** The image of an item transmitted to First Keystone Community Bank using the Services must be legible, as determined in the sole discretion of First Keystone Community Bank. Without limiting the foregoing, the image quality of the items must comply with the requirements established from time to time by First Keystone Community Bank, ANSI, the Board of Governors of the Federal Reserve Board, or any other regulatory agency, clearinghouse or association.
- 18. User Warranties and Indemnification. You warrant to First Keystone Community Bank that:
 - a. You will only transmit eligible items.
 - b. You will not transmit duplicate items.
 - c. You will not re-deposit or re-present the original item.
 - d. All information you provide to First Keystone Community Bank is accurate and true.
 - e. You will comply with this Agreement and all applicable rules, laws and regulations.
 - f. You are not aware of any factor which may impair the collectability of the item

You agree to indemnify and hold harmless First Keystone Community Bank from any loss for breach of this warranty provision.

19. Cooperation with Investigations. You agree to cooperate with us in the investigation of unusual transactions, poor quality transmissions, and resolution of customer claims, including by providing, upon request and without further cost, any originals or copies of items deposited through the Service in your possession and your records relating to such items and transmissions.

- **20. Termination.** We may terminate this Agreement at any time and for any reason. This Agreement shall remain in full force and effect unless and until it is terminated by us. Without limiting the foregoing, this Agreement may be terminated if you breach any term of this Agreement, if you use the Services for any unauthorized or illegal purposes or you use the Services in a manner inconsistent with the terms of your check services agreement or any other agreement with us.
- **21. Enforceability.** We may waive enforcement of any provision of this Agreement. No waiver of a breach of this Agreement shall constitute a waiver of any prior or subsequent breach of the Agreement. Any such waiver shall not affect our rights with respect to any other transaction or to modify the terms of this Agreement. In the event that any provision of this Agreement shall be deemed to be invalid, illegal, or unenforceable to any extent, the remainder of the Agreement shall not be impaired or otherwise affected and shall continue to be valid and enforceable to the fullest extent permitted by law
- **22. Ownership & License.** You agree that First Keystone Community Bank retains all ownership and proprietary rights in the Services, associated content, technology, and website(s). Your use of the Services is subject to and conditioned upon your complete compliance with this Agreement. Without limiting the effect of the foregoing, any breach of this Agreement immediately terminates your right to use the Services. Without limiting the restriction of the foregoing, you may not use the Services (i) in any anti-competitive manner, (ii) for any purpose which would be contrary to First Keystone Community Bank's business interest, or (iii) to First Keystone Community Bank's actual or potential economic disadvantage in any aspect. You may not copy, reproduce, distribute or create derivative works from the content and agree not to reverse engineer or reverse compile any of the technology used to provide the Services.
- **23. User Security.** You agree to keep your mobile device secure and to close your Mobile Banking application when not in use. For more information on Mobile security, please visit our Security Center at www.fkc.bank.
- **24. DISCLAIMER OF WARRANTIES.** YOU AGREE YOUR USE OF THE SERVICES AND ALL INFORMATION AND CONTENT (INCLUDING THAT OF THIRD PARTIES) IS AT YOUR RISK AND IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. WE DISCLAIM ALL WARRANTIES OF ANY KIND AS TO THE USE OF THE SERVICES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. WE MAKE NO WARRANTY THAT THE SERVICES (i) WILL MEET YOUR REQUIREMENTS, (ii) WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE, (iii) THE RESULTS THAT MAY BE OBTAINED FROM THE SERVICE WILL BE ACCURATE OR RELIABLE, AND (iv) ANY ERRORS IN THE SERVICES OR TECHNOLOGY WILL BE CORRECTED.
- **25. LIMITATION OF LIABILITY.** YOU AGREE THAT WE WILL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO DAMAGES FOR LOSS OF PROFITS, GOODWILL, USE, DATA OR OTHER LOSSES RESULTING FROM THE USE OR THE INABILITY TO USE THE SERVICES INCURRED BY YOU OR ANY THIRD PARTY ARISING FROM OR RELATED TO THE USE OF, INABILITY TO USE, OR THE TERMINATION OF THE USE OF THIS SERVICES, REGARDLESS OF THE FORM OF ACTION OR CLAIM (WHETHER CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE), EVEN IF FIRST KEYSTONE COMMUNITY BANK HAS BEEN INFORMED OF THE POSSIBILITY THEREOF.